



RISE Program Agreement | 2016-2017

RISE (Relief Initiative through Sustainability Education) is an affordable payment plan to assist low-income qualified customers to have a regular and affordable monthly payment on their energy bill.

Is my household income qualified? If your household is at or below 150% of the Federal Poverty Line, you may qualify. Your caseworker will determine if your household is income eligible based on your income, relevant deductions, and household size.

How much are the payments? The discount requires a monthly payment from you of the same amount every month and depends on your income level, account usage, and your account type:

Energy Type	Consumption*	Income Tier A (110% FPL and below)	Income Tier B (Above 110% FPL)
Electric & Gas	Below Average	\$95.00	\$130.00
Electric & Gas	Above Average	\$130.00	\$130.00
Gas Only	Below Average	\$55.00	\$75.00
Gas Only	Above Average	\$75.00	\$75.00
Electric Only	Below Average	\$40.00	\$55.00
Electric Only	Above Average	\$55.00	\$55.00

*Your payment plan will be determined by your usage history, household size, and income.

What am I required to do to participate? There are only two things you need to do to qualify:

- Complete an application for enrollment.
- Pay your bill by the due date every month.

What's the catch? As a RISE participant, you cannot:

- Apply for State Emergency Relief (SER) energy benefit from DHHS for your DTE Energy service.
- Seek additional assistance through the Michigan Energy Assistance Program (MEAP) for your Consumers Energy service.

What if I miss a payment? The RISE program requires that you bring your account current within each 3-month period, or you will be taken off the program. To avoid this, pay your bill on time every month.

If you are removed from RISE due to non-payment, you will not be able to:

- Re-enroll in RISE this year.
- Enroll in the Shut-Off Protection Plan (SPP) until November 2017.
- Receive DHHS State Emergency Relief (SER) for your DTE Energy service until November 2017.

However, you can enroll in the Winter Protection Plan (WPP) and/or apply for the Home Heating Credit (January-September).